

**AT&T:**

**For Bills in the Last 16 Months if You Use Paperless Billing:**

1. Visit [www.att.com](http://www.att.com)
2. Log into your myAT&T account
3. Hover the mouse over “Billing, Usage, Payments” and click “Billing History”
4. Scroll down to the appropriate month of your billing cycle and choose your viewing option in the rightmost column.

**For Bills Older Than 16 Months or if You Receive Bills by Mail:**

1. Call Customer Care at 800.288.2020 or visit an AT&T store to request a copy of your bill
2. AT&T will only provide past billing information for free once per year. If you make an additional request, you will have to pay AT&T \$5.

**Customer Care:** 1.800.288.2020

**Boost Mobile:**

1. Visit [www.boostmobile.com](http://www.boostmobile.com)
2. In the top right corner, click “My Account” and log into your account
3. Click “View Your Call Records”

**Customer Support:** 1.866.402.7366.

**Cricket:**

1. Visit [www.mycricket.com](http://www.mycricket.com)
2. Hover over “My Account” and click “Overview”
3. Sign into your account
4. Go to the Payments tab
5. Select “Transactions”
6. Select “Statement History” to access your monthly account activity

You may also obtain a paper copy of your previous bills by calling customer service at 1.800.274.2538 or visiting a local Cricket Corporate Owned or full service store. To locate your nearest Corporate-Owned Store, visit [www.cricketwireless.com](http://www.cricketwireless.com), enter your zip code or city and state, and view options that have “Cricket” preceding the store or shopping center name.

**Customer Service:** 1.800.274.2538

**Sprint:**

**For Bills in the Last 24 Months:**

1. Visit [www.sprint.com](http://www.sprint.com)
2. Click “SIGN IN” on the left column, then sign into your account.
3. At the top of the page, select “My Sprint” and then “See bill”
4. Hover the mouse over “I want to” and select “See bill history”

5. Select the appropriate billing period to view past bills.

\*\*\*Note: To see details on calls that were not billed, follow Steps 1-2, then go the “devices” section and click “See all usage” next to the device on which you were called.\*\*\*

**For Bills Older than 24 Months:**

1. Call Customer Service at 1.888.211.4727. If you have your phone number or account number, enter it into the system. Then follow the prompts to obtain your old billing records.
2. If you do not have your phone number or account number, wait until you hear the option to press # for not having that information.
3. Press “2” since you are a previous Sprint customer.
4. Wait through prompts (will be played twice), then press “5” to “get help for something else”
5. Press “4” for “questions about your bill”
6. Press “5” for “other billing options”
7. Press “5” for “copies of your bill”
8. For bills older than 24 months, you will be instructed to stay on the line for a representative.

**Customer Support:** 1.888.211.4727

**T-Mobile:**

**For Bills in the Last 12 Months:**

1. Visit [www.tmobile.com](http://www.tmobile.com)
2. Log into your My T-Mobile account
3. Click on “Billing” in the top menu
4. Click the drop-down menu to choose the appropriate billing period.
5. Click “Print bill PDF”
6. If prompted, choose to “View Detailed Bill”

**For Bills Older than 12 Months:**

1. Call Customer Care at 1.800.866.2453
2. Say “My account” when prompted. Enter your mobile account number if you have one, then follow the prompts.
3. If you do not have your number, say “I don’t have one.” Then, say “Representative” and you will be transferred to a representative.
4. Request billing information for appropriate billing cycles

**Customer Care:** 1.800.866.2453

**US Cellular:**

1. Go to [www.uscellular.com](http://www.uscellular.com)
2. Log into your “My Account” page
3. Click “View/Pay Bill”

You may also call customer service for a copy of your bill at 1.888.944.9400 or by visiting a retail store

**Customer Service:** 1.888.944.9400

**Verizon:**

**For Bills in the Last 18 Months:**

1. Visit [www.verizonwireless.com](http://www.verizonwireless.com)
2. Log into your My Verizon Account
3. Under “Bill Actions” in the right column, click “Request Bill Copy”

**For Bills Older than 18 Months:**

1. Call Customer Service at 1.800.922.0204 to order an archived bill.

**Customer Service:** 1.800.922.0204

**Virgin Mobile:**

1. Visit [www.virginmobileusa.com](http://www.virginmobileusa.com)
2. On the top right hand corner, click “Manage My Account”
3. Log into your account
4. Click on “Purchase History” in the side menu bar
5. You can view more detail about each statement by clicking on the “View Data” links

**Customer Service:** 1.888.322.1122.